Alpha & Omega
Computer & Network Services, Inc.

A Proactive

Technology

Management

Administration

IT Consulting

& Support

Company

The First and Last of All Your Technology Needs

OUR MISSION STATEMENT

Is to ensure your IT infrastructure is in alignment to support your business. We accomplish this by implementing a process driven support model that provides proactive and reactive technology management, administration, and consulting.

Proactive IT Support

Do not take a reactive break-fix approach to maintain the very lifeline of your company!

Alpha & Omega Computer & Network Services, Inc.

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*"I am the Alpha and the Omega,
the Beginning and the End.
I will give of the fountain of the water
of life freely to him who thirsts."*
Revelation 21:6

OUR GOALS

1. Save our clients money! *
2. Provide our clients with better service! **
3. Satisfaction Guarantee! ***

* Let us help you save $2000
$5300 = 3 year cost of an unmanaged workstation
$3300 = 3 year cost of a managed workstation
As Reported in Network Computer Magazine
** Alpha & Omega implements a process driven support model that provides proactive and reactive technology management, administration, and IT consulting. Do not allow a reactive break-fix process driven company to maintain the very lifeline of your company.
***If you are not satisfied within 60 days Alpha & Omega will refund your setup fees.

IT SUPPORT SOLUTIONS THAT WORK FOR YOUR BUSINESS.

Think of Alpha & Omega as a monthly utility. Most companies do not make huge capital investments to produce their own electricity. Instead, they outsource this function to a utility company. We offer the same benefits to help meet your IT requirements.

FLEXIBLE SOLUTIONS FOR YOUR BUSINESS NEEDS

FIXED COST IT SUPPORT PLANS

• CENTRALIZED SERVICES - STARTING @ $30 / DEVICE

• SILVER PLAN - STARTING @ $60 / DEVICE

• GOLD PLAN - STARTING @ $90 / DEVICE

• PLANTIUM PLAN - STARTING @ $120 / DEVICE

• ADDITIONAL SERVICES AVAILABLE
(HARDWARE AND SOFTWARE INSTALLATIONS AND UPGRADES, PROJECTS, SPAM FILTERING, EMAIL ARCHIVING, OFF-SITE DATA PROTECTION SERVICES)

OUR SUPPORT PLANS

Every client's environment is unique; therefore, we strive to adapt the right IT support plan to each individual situation. We tailor our solutions to meet the needs of our customers - and offer support plans that address the most common client requirements.

CENTRALIZED SERVICES - Designed for companies who would like to outsource their basic infrastructure support needs: Infrastructure Monitoring, Patch Management, Anti-Virus/Anti-Spyware Management, Spam Management, Internet Content Filtering, Desktop Optimization, and Backup Management.

SILVER - Designed for companies who have limited on premise IT support needs and would like to ensure the basic infrastructure support needs are being provided and Helpdesk support is available when needed. Includes Centralized Services.

GOLD - Designed for companies who do not have an on premise IT support staff and would like to outsource this function to a trusted support company. Provides helpdesk and onsite support. Includes Centralized Services.

PLANTIUM - Designed for companies who have multiple locations and/or need 24x7 support. Includes the Gold Plan.

WHY DO BUSINESS WITH US

HONESTY, INTEGRITY AND RELIABILITY YOU CAN TRUST

With more than a decade of Information Technology experience and a proven track record of success, Alpha & Omega can be an excellent addition to your business team. In addition, our commitment to reliability and dedication to your IT needs will give you full assurance that your network will remain safe, secure, and business ready.

DEDICATED SUPPORT COMPANY

Alpha & Omega implements a process driven support model that provides proactive and reactive technology management, administration, and IT consulting. Do not allow a reactive break-fix process driven company to maintain the very lifeline of your company.

HOW CAN WE HELP YOU
CONTACT US FOR YOUR FREE TECHNOLOGY REVIEW
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"The First and Last of All Your Technology Needs"