



## NEW CUSTOMER AGREEMENT FORM

### New Customer Details

Name of business:

Contact name:

Phone:

Fax:

E-mail:

Collection address:

Post code:

Invoice address:

Post code:

Invoice phone:

Invoice fax:

Invoice e-mail:

### Waste Details

Type of business:

Office

Retail

Restaurant/Cafe

Other (please specify)

Position of waste for collection (please specify):

Time that waste is to be collected:

AM

PM

Days to be collected (please tick those applicable):

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

Date when waste collection is to commence:

### Terms and Conditions

- Under section 34 of the Environmental Protection Act 1990 duty is placed on you as the producer of waste to notify Orion Waste Solutions (a trading name of Orion Support Services Ltd) of the exact nature of waste emanating from your premises for collection by Orion Waste Solutions
- Orion Waste Solutions operate as a waste collection company and collect refuse which has been indicated for collection by your company and has been placed for collection by your company and has been placed for collection within the time periods stipulated within your company's contract. The collection of refuse will require that the refuse is placed within the prepaid refuse polythene sacks or wheelie bins bearing the company name and supplied by Orion Waste Solutions. Any refuse placed for collection without such stated requirement (as stated in this clause) may be collected at Orion Service's discretion and appropriately charged or marked with an overweight sticker and left where found with no responsibility to Orion Waste Solutions for any fines which may then be incurred for leaving waste uncollected on a public highway.
- The prepaid refuse sacks provided to your company by Orion Waste Solutions must be closed (e.g. by a knot) and must not be overfilled. Bins can only be filled to a level where the lid may close. Should such an occurrence of overfilling be noted Orion Waste Solutions reserve the right to charge your company for refuse which forms "extra" to that agreed for collection or to mark the bag or bin with an overweight sticker and leave where found. Orion Waste Solutions will notify your company of such an occurrence.
- All refuse placed for collection by your company must be placed in a designated location that must be free of causing danger to the general public. Your company will endeavour to safely place permitted refuse into refuse sacks or bins provided by Orion Waste Solutions for collection in a safe location. Flammable liquids, pressurised containers, batteries which require special disposal should not be placed in Orion Waste Solutions disposables as they are classed as hazardous waste.
- All refuse is to be disposed of in refuse sacks and bins that are from Orion Waste Solutions.
- Orion Waste Removal reserve the right to notify your company of overloading refuse disposables, unacceptable weights etc. and charge your company with waste which is deemed "extra" to that agreed for collection.
- Orion Waste Solutions reserve the right to terminate this agreement with a written instruction two weeks prior to termination of the collection service provided for your business.
- Should your company wish to terminate this contract Orion Waste Solutions will require written notice one week prior to termination of collection services.

Signature:

Position:

Print Name:

Date:

THIS IS NOT A LEGALLY BINDING CONTRACT AND SHOULD YOU WISH TO CEASE USING ORION YOU MAY DO SO AT ANYTIME