

LOSS SOLUTIONS GROUP

Loss Solutions Group is a full service engineering and consulting firm employing electrical, mechanical, civil/structural state licensed professional engineers, and experts in all of the respective sub-disciplines. Accordingly, we can perform cause and origin investigations on nearly any type of property or structure and provide a comprehensive cost analysis that aids the respective claim handler in confidently advancing their matter. Our experts and engineers have years of industry experience and respect for the claims process. As such, we're mindful of subrogation, have respect for the insured, and operate in the interest of investigating the path to a pre-loss condition.

LSG has developed the **Expert Desk Analysis** service by which claims are handled cost-effectively and expeditiously. An expert analysis that used to take days or weeks at a tremendous expense is now offered in hours or days at a great value.

LSG's **Cost Management Philosophy** reduces costs and ensures that our clients realize the most value. We pride ourselves on timeliness and cost effectiveness. With LSG you don't see "administrative" costs or other questionable costs added to an invoice.

LSG's engineers and experts are available for free telephone consultations at any time.

Call **866.899.8756** to be connected to an expert.

TO SUBMIT A NEW CLAIM/MATTER, FEEL FREE TO:

- **Call** the New Matter Hotline at **866.899.8756 x0**
- **Email** your claim/matter to **newclaims@losssolutionsgroup.com**
- **Visit** our website **www.losssolutionsgroup.com**
Go to "Assign a File"
- **Fax** your claim/matter to **860.639.5158**

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CLAIMS
SOLUTIONS BY
EXPERTS AND
ENGINEERS



MECHANICAL SYSTEMS AND HVAC CONSULTING

Loss Solutions Group's Mechanical Division includes State Licensed Professional Engineers and HVAC/R technicians. Our Mechanical Division team members maintain their industry and manufacturer affiliations so that results are consistent and expeditious.

Equipment Types:

- Heating
- Plumbing
- Ventilation
- Refrigeration
- Water heaters
- Air conditioning
- Fire suppression
- Boilers/Furnaces
- Hydronic systems
- Geo-Thermal/Solar
- Chillers/Cooling towers
- Pumps (well, grinder, transfer, etc.)
- Sprinkler systems (lawn and agricultural)

CONSTRUCTION LOSS CONSULTING AND STRUCTURAL ENGINEERING

Loss Solutions Group's Construction Loss Consulting and Engineering Division includes State Licensed Civil, Structural, Mechanical and Electrical Professional Engineers and experienced building experts/project managers. Our Structural and Construction Division team members serve Residential and Commercial Property Claim Professionals, Construction Defect and Liability Professionals, and the Legal Community.

Claim Types:

- Elevators
- Landscaping
- Golf courses
- Signs/Signage
- Ice dam analysis
- Roof inspections
- Historic buildings
- Highway systems
- Electrical systems
- Septic and Drainage
- Unique item valuation
- Swimming pool failures
- Tanks (water, oil, propane etc.)

- Garage and loading dock doors
- Cost, time and material analysis
- Structural/building damage assessment
- Construction equipment and machinery
- Steel, concrete, masonry and wood analysis
- Water Mitigation scope and invoice analysis
- Environmental cleanup scope and invoice analysis

EQUIPMENT LOSS CONSULTING

Loss Solutions Group has assembled the most technically diverse group of subject matter experts in the industry. Our experts and engineers are industry certified and are prepared to offer expert cause and cost analyses to service your claims. We have staff experts to consult on the specialty equipment you insure.

Equipment Types:

- Alarm systems
- Medical systems
- Farming systems
- Office electronics
- Banking equipment
- Telecommunications
- Phone systems, PBXs
- Smart-home systems
- Point of Sale systems
- Consumer electronics
- Restaurant equipment
- Automotive technologies
- Manufacturing equipment
- Radio and satellite systems
- Audio, Video and Broadcast
- Rapid prototype / Production
- Alternative and Green energy
- Computers, networks and data
- Commercial printing equipment
- Fuel dispensers / Fuel equipment
- Security and surveillance systems
- Commercial and residential kitchen equipment

Loss Solutions Group has the ability to consult on nearly any type of property damage claim. If you do not see your damage or property type above, please call us at **866.899.8756** to further discuss the loss and how we are able to assist.

SERVICES OFFERED:

- Expert Desk Reviews
- Site Inspections
- Cause of Loss investigations
 - Scope of damage assessment
 - Repair feasibility analysis
 - Replacement Cost analysis
 - Actual Cash Value analysis
 - Salvage analysis
 - Subrogation investigations
 - Loss Project Management
- Commercial, Personal, Liability and Auto lines
- Analysis of claims of all exposures

TYPES OF CLAIMS:

- Fire
- Flooding
- Lightning
- Power surge
- Ice damming
- Wind damage
- Product defect
- Transit damage
- Vandalism/Theft
- Structural failure
 - Faulty installation
 - Human error/accident
 - Improper maintenance
 - Virus/Hacking/Intrusion
 - Motor vehicle accidents
 - Environmental contamination