



Professional Outsourced IT Support & Management Services!

- **ZERO DOWNTIME**
- **NO DATA LOSS**
- **TRULY SECURE DATA & NETWORK**
- **RELIABLE & EASY TO OPERATE IT SYSTEMS**

## Services

Flat-Rate IT Support  
Full IT Support  
Assisted IT Support  
Project Management  
Instant User Assistance  
Perimeter Security  
Advanced Networking  
Infrastructure support  
Server Management  
Intrusion Prevention  
Internet Traffic Monitoring  
Internet Activity Policies  
Data & network security  
VPN solutions  
Unified Wi-Fi Networks

Remote data access  
Mobile Office  
Data Backup  
Disaster Recovery  
Planning  
Virtualization Solutions  
Hosted Exchange E-Mail  
Hosted Virtual Servers  
Telephony & Voice  
Office Cabling  
Fiber-Optic Internet  
Broadband - Anywhere  
Internet  
Failover/Redundancy

## Contact

**Phone: (+99412) 5964032**  
**E-mail: [tellmemore@crucel.net](mailto:tellmemore@crucel.net)**

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AZ1009, Baku Azerbaijan

**Yes, it is  
very possible.**

**And no, it does not  
have to cost  
you a fortune.**

**Focus on your business.  
Work Easier.**

**We will show you how.**

# FOCUS ON YOUR BUSINESS WHILE WE PROVIDE A FULL IT DEPARTMENT FOR LESS THAN IT WOULD COST YOU TO EMPLOY A SINGLE IN-HOUSE IT STAFF

## IT SYSTEMS WITH ZERO DOWNTIME



### Do you experience frequent downtime?

Feel you can't trust the stability of your IT systems? Have to wait for hours on the IT people to bring the systems back online? We have the answer for you. We will help make your IT systems simple, redundant, highly-reliable - and make sure your critical data is always there when you need it.

## WE ENSURE NO CRITICAL DATA GETS LOST. EVER



### Are you sure all your critical data is safe and properly protected?

- What happens in case a hard drive on your laptop stops working or your laptop is lost today?
  - How much time will it take you to get back to normal?
  - How much of your critical data will be gone forever?
- In cases like this - we get you up and running in minutes! Including access to all your email data and critical files.

## MAXIMUM NETWORK SECURITY & INTERNET ACTIVITY UNDER ULTIMATE CONTROL



### • Do you know exactly how your critical data is stored on your network and who has access to what files?

- Do you know how much time employees spend on the Internet and what exactly they are using it for? Want to make sure you are truly protected from Internet attacks? We specialize in building security systems to ensure maximum protection of your IT infrastructure.

## WE ARE CERTIFIED EXPERTS!



### • Feel you have no one to turn to for answers?

- Constant unexplained problems?
- Things go out of order too often?

Our team of Certified IT Engineers, experts in their respective areas, are on-line every day to support you with any IT problems.

## WE PROVIDE INSTANT ASSISTANCE - LIVE!



### No matter where you are in the world

- our team of IT experts will provide you all the support & assistance immediately. If need-be, we will look at the screen of your PC and work with you to resolve the issue. You will never be left behind.
- Instant remote support during business hours
- 99% of IT incidents are resolved directly from our Network Operations Center
- 90% of those are resolved in the first 15 minutes
- accessible to traveling users anywhere around the world
- after-hours, 7-days/week support available within our premium service packages

## RAPID ON-SITE RESPONSE



### We're on-site in 60 minutes

- technology specialists, not just general IT support
- speak fluent English, Azerbaijani and Russian
- 10+ years of experience supporting western businesses in Baku

**Support hotline  
(+99412) 5956655**



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