



AMBASSADORS of your COMMUNITY

At Globe Parking Services, our senior management and attendants have hands on experience in executing a comprehensive valet parking program for high end residences, clubs, venues, and hotels such as Broadway, Hollywood, House of Blues Hollywood, Bottega Louie Los Angeles, Blvd 3 Hollywood, and Social Hollywood to name just a few.

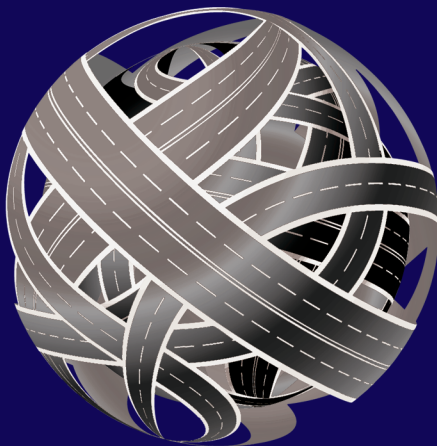
At Globe Parking Services we take great pride and honor in serving as ambassadors for our clients and their properties. We believe our actions have an outstanding reflection on our clients and their properties. We strive to operate at a standard to reflect and represent a seamless operation in YOUR driveway. Arriving and departing residents, visitors, guests, and clients will never know that the driveway is operated by a contracted parking company and will experience the highest standards of service as they have come to expect from a five star operation.



"PERFECTION IN PARKING"



PERFECTION IN PARKING



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"PERFECTION IN PARKING"



"Bringing you
Efficient, Economical, & Elegant
parking solutions for over 11 years"

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Globe Parking Services, Inc. is a parking management solutions company with a combined 11 years experience portfolio and team. We have skillfully operated at the locations listed in this brochure with great success.

Globe Parking Services (GPS) was formed with the vision to provide a new and improved hospitality driven parking experience for it's clients with an **Economic, Efficient, and Elegant** operating structure. Our executive management team draws on unparalleled business experience and education in the parking management field allowing us to provide exceptional quality and service at very economically efficient rates.

Globe Parking Services (GPS) operates and manages some of the most recognizable and established landmarks within Hollywood and Los Angeles.
(See partial client list)



We at Globe Parking Services believe a company is represented by it's managers, attendants, and employees. Therefore, we consider hiring and training to be one of the most significant and crucial aspects of our **responsibility** to our clients as well as the communities in which we operate.

Globe Parking Services is an Equal Opportunity Employer.

Our employees are the **most qualified** in the field with legal work status, valid driver's licenses, **flawless** DMV records and valid work authorization permits along with substantial experience.

Employees are hired only after passing background checks and thoroughly conducted reference checks.

Finally, our employees are not only well qualified and experienced, they are also trained to **cater** to our clients every needs, providing them **elite treatment** and service with the **highest satisfaction** rates.



INSURANCE, ACCIDENTS, AND CLAIMS

Globe Parking Services believes the best approach to handling accidents and claims, is to never let them happen in the first place. Preventative measures are undertaken throughout the company structure that stem from our hiring and training practices to executive level strategic planning is risk diversion analysis. In any case, **GPS** is always well prepared and educated so that our clients can have peace of mind. Our extensive insurance policy provides the business, clients, owners, managers, employees, and guests with a full range of Liability Insurance & Workers Compensation for the employees.

- We do NOT farm out our accident and claim handling.
- All incidents are very well documented & photographed.
- Any and all incidents are generally investigated and resolved within seven business day or sooner.
- Guest compensation and care is attended to in a professional and courteous manner, even providing rental cars when needed.

Training is one of the key elements in our program that has led us to our high customer satisfaction rates and our unparalleled customer service. We conduct our training program in two parts :

The 1st part is an introduction to our internal policies, which are centered around our extensive handbook as well as general safety, strategy, and parking operations to ensure the most efficient and safe procedures in the field today.

The 2nd part focuses on field project specific training that incorporates particular site familiarization and operation for each individual client location. Training includes but is not limited to :

- Customer Service training that meets and exceeds the expectations of clientele, providing the utmost respect and hospitality.
- Communication Orientation that expands and broadens verbal and physical communication.
- Strict Sexual Harassment and Sensitivity training are an important part of our program with a zero tolerance policy in these matters.
- Location Specific duties and mechanics to ensure the most efficient and safe procedures catered to each and every location.
- Vehicle Inspections, Key Handling, Overnight Vehicles, etc.
- Impaired Driver and Special Needs vehicles and guest.
- Preventative and Risk minimization in parking operations.

